

Practical guide





*Madrid Tennis Open
wishes you a fun and
safe tournament.*

A Matches

Singles and doubles **A, B and C** will be played on the outdoor **hardcourts**. **OPEN, D and all consolation matches from all categories** will be played on **covered clay courts**.

Friday morning, from 8AM to 3 PM (approx.) groups A, A+40 and C+40 will play at **Federación Madrileña de Tenis** (Madrid Tennis Federation) Calle San Cugat del Vallès S/N.

The rest of matches will all be played at **Ciudad de la Raqueta**, Calle Monasterio de El Pualar, 2 (Montecarmelo), Madrid (28049) - (0034) 917 297 922.

Match Format: super tie-break in the 3rd (singles/doubles). Consolation: pro set, regular tie-break at 8-8.

Hydrate and eat properly before, during and after matches.

High protection **sunscreen + white clothes** are recommended. A **short bath/swim** right after your matches is also recommended.

The swimming pool is free and open. *However, this year's allowance is restricted. Please check in first at the venue's reception before going to the swimming pool.*

B Tournament schedule

Thursday 22

4:00 - 6:00 PM

Training courts, 10 green set courts and 5 clay courts on a first-come-first-serve basis

8:00 - 11:30 PM

Players reception Hotel Emperador Roof Top:
Calle Gran Vía, 53. Metro Station: Gran Vía,
L1, L5

Friday 23

7:15, 8:45 and 10:15 AM

Shuttle bus: NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta - Federación Madrileña Tenis

8:00 AM

Tennis

9:30 PM

Dinner at Ciudad de la Raqueta's terrace
(Tennis Venue)

Midnight: shuttle bus back to the Madrid city center

Saturday 24

7:15, 8:45 and 10:15 AM

Shuttle bus: NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta

8:00 AM - 10:00 PM

Tennis

8:00 PM

Shuttle bus back to Madrid

Sunday 25

8:30 AM

Shuttle bus: NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta

9:00 AM - 4:30 PM (aprox.)

Tennis

5:00 PM

Trophy ceremony

C Transport schedule

Friday 23

Services

7:15, 8:45 and 10:15 AM

Route

- NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta - Federación de Tenis de Madrid
- Transportation from the Federación de Tenis de Madrid back to Ciudad de la Raqueta will also be provided
- Midnight/After dinner shuttle bus, Ciudad de la Raqueta - City centre

Saturday 24

Services

7:15, 8:45 and 10:15 AM

Route. NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta.

8:00 PM

Route. Ciudad de la Raqueta - Madrid city centre

Sunday 25

Service

8:30 AM

Route. NH Alonso Martínez - Hotel Emperador (Gran Vía 53) - Ciudad de la Raqueta

D How to get to the venue by public transport

By Metro: the tennis venue is around 6-7 minutes away from Paco de Lucía metro station, line 9's last stop. Once outside, just turn left and follow the road uphill and then turn left again.

E Safety measures

- Face masks are compulsory indoors, from restaurants to public transports, shops, etc. We all have to wear them outdoors unless you can keep the physical distance
- When having breakfast, lunch, dinner etc, at our venue or any other place, please mind that there is a maximum of 8 people outside and 6 inside
- The tournament has decided not to hold its Saturday night party as it is not possible to find an appropriate outdoor facility
- New balls will be provided for every match
- Don't spit on the court, use tissues. (yeah, we have seen that in previous years...)
- Hand sanitizer available throughout the facilities
- Daily disinfection performed by Ocean Group

Please follow all directions given by the tournament crew/officials at all times.

F Extras

Physiotherapist

A professional physiotherapist will be available during the tournament at the price of 20 euros per service. Please ask in the tournament desk how to book an appointment.

Video and photo

We will have a photo and video team to capture the best pics and footage from the tournament! They will be shared in due time on our Facebook, IG and YouTube channel.

IF YOU DO NOT WANT to be pictured or filmed please let us know in advanced.

Charity

This year's raffle will benefit Spanish Red Cross's COVID-19 relief related projects.

Swimming pool

Free swimming pool during the whole tournament. *Please check in at the venue's reception as a maximum allowance has been set.*



Tournament schedule

Thursday

4:00 - 6:00 PM Training courts

8:00 - 11:30 PM Players reception

Friday

8:00 AM Tennis

9:30 PM Dinner

Saturday

8:00 AM - 10:00 PM Tennis

Sunday

9:00 AM - 4:30 PM Tennis

5:00 PM Trophy ceremony

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